



An online survey was distributed to Henrietta Public Library audiences through various channels during February and March of 2016. There were 399 respondents. We asked for your feedback and received great input on what we offer, and should offer in the future, to our community. This information has assisted in our decision-making. Please see highlights of the data below which are ranked with the most responded answers at the top. Causewave Community Partners completed the survey design and analysis.

- *Which is the most important aspect of the library?* The top five answers from participants include:
 - Variety of books, DVDs, and materials
 - Children's programs
 - Opportunity for adults to learn new things
 - Wi-Fi access and computer use
 - Gathering/Meeting place for community

- *If you could change one thing about Henrietta Public Library, what would it be?* The top themes expressed from participants include:
 - Update/renovate/modernize library
 - Build a larger library
 - Extend current hours and add Sunday hours
 - 24 hour drive up book return
 - Increase children's section, book selection & programs
 - Quieter environment
 - More meeting rooms

- *What features of a future library are most important to you?* The top answers the community responded with are:
 - More room for expanded selection of books and materials
 - Quiet reading and study spaces
 - Expanded children's area with computers
 - Technology center with tablets, laptops, copier, printer, and fax
 - Small and large rooms for community use

- *What are the primary benefits you receive from the Henrietta Public Library?* Survey participants shared:
 - Books, Magazines, Newspapers
 - E-books, CDs, DVDs,
 - Place for kids to read and learn
 - Safe place for families to spend time
 - Ability to find information & gain knowledge

- *What types of library materials are most important to you?* The top answers are:
 - Adult books
 - Informational books
 - Children's books
 - DVDs
 - E-books